

All Seasons Veterinary Care Monthly Newsletter

November



Exciting News: We're Extending Our Hours!

We're always looking for new ways to better serve our clients and their pets and we know that life doesn't always fit neatly into a 9-to-5 schedule. That's why we're thrilled to announce that starting November 3rd, **ASVC will now be open from 8:00am to 6:00 p.m. Monday through Friday!**

This change means we'll now have additional **late afternoon appointment times at 4:30 p.m. and 5:00 p.m.**, giving our clients more flexibility to schedule visits after work or school. Whether it's a wellness check, follow-up visit, or a concern that pops up during the day, we're here to help - just a little later than before!

We're also expanding our surgical availability. While **Dr. Chrouser will continue to perform surgeries on Tuesday and Thursday mornings**, we're excited to share that **Dr. Williamson will now be offering soft tissue surgeries on Wednesday mornings**. This allows us to provide more surgical openings and get your pets the care they need even sooner.

Dr. Williamson has been settling in wonderfully and is already becoming such an important part of our team. She's now **seeing both new and existing clients**, so you may have the chance to meet her at your next visit. We absolutely love her, and we think you will, too!

These extended hours also open up **more opportunities for same-day appointments**. While we can't always guarantee same-day availability, we'll continue to **do our very best to accommodate urgent needs** whenever possible.

Thanksgiving Hours & Reminders

The holiday season is almost here! We wanted to share an early reminder that the clinic will be **closed on**

Thanksgiving Day and Black Friday so our staff can enjoy the holiday with their loved ones.

If your pet will need any prescription refills, medications, or special food orders, **please plan ahead and request them the week before Thanksgiving** to ensure everything arrives on time. Shipping can get tricky around the holidays, and we want to make sure your pets don't miss a dose or a meal.

For those who order Hill's Prescription Diet food, please have your **orders submitted by Monday, November 17th.**

These will arrive by Wednesday, November 19th, and there will likely be no shipments the week of Thanksgiving.

We're **so thankful** for our amazing clients and the trust you place in us to care for your pets.

From all of us at All Seasons Veterinary Care, we wish you and your family a safe, joyful, and delicious Thanksgiving! 🍗

Annual Pet Food Drive - Next Month!

We're so excited to announce the return of our **Annual ASVC Pet Food Drive** next month!

This year, we're once again partnering with **The Pet Project Midwest**, a wonderful all-volunteer, nonprofit organization dedicated to keeping pets with the people who love them. Through their proactive programs, **The Pet Project provides pet food and supplies to Des Moines area residents who are struggling to meet their pets' needs** - think of it as meals-on-wheels, but for pets!

We'll be collecting donations of **pet food, treats, litter, puppy pads, and other supplies throughout the drive**, which will run December 1st through December 23rd. Every contribution, big or small, makes a difference for families and their pets in our community.

Keep an eye out in the clinic and on our social media for drop-off details and updates as we work together to make this year's drive our best one yet! Let's fill those bins and help keep tails wagging and tummies full this holiday season. 🐶🐱

Thanksgiving Safety Tips

Thanksgiving is a time for food, family, and fun, but it can also come with a few hidden hazards for our furry friends. Here are some quick reminders to help keep pets safe this holiday season:

🍗 **Dinner is for people, not pets! Fatty foods like turkey skin and gravy can upset your pet's stomach, while grapes, onions, and dough can be dangerous. Treat them to pet-safe snacks instead!** 🍗

🏠 **Give them a safe space. With guests coming and going, pets can get overwhelmed. Create a quiet area where they can relax, and remind visitors not to slip them table scraps (no matter how cute those puppy eyes are!).** 🏠

🚪 **Prevent door dashers. Keep an eye out for curious pets trying to sneak out during the festivities. Using baby gates or keeping them in a separate room can help avoid a surprise escape.** 🚪

With a little preparation, you can make sure everyone, two- and four-legged alike, has a safe and happy Thanksgiving! 🍂🐾

Meet Steph!

Hi, I'm Steph! I've been working in the animal care industry since 2009, over 17 years now! I graduated from National American University with my AAS in Veterinary Technology in 2011, earned my Bachelor's in Management in 2014, and most recently completed a Certificate in Therapeutic Nutrition in 2024. I'm also currently working toward becoming an ASL interpreter, something I'm incredibly passionate about!

What I love most about this field is being able to advocate for pets and build lasting relationships with both animals and their families. My personal motto in veterinary medicine has always been "to be a voice for the voiceless," and it's a philosophy that guides everything I do.



At home, I share my life with my human family as well as my two pets; Oliver, my 12-year-old Chihuahua mix who's a little spicy but mostly sweet, and Norbert, my bearded dragon with plenty of personality. In my free time, you'll usually find me playing board games with my family, curled up with a good book, or diving into something creative – whether it's music, painting, crocheting, or any number of crafty projects.

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